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# William Ives

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**CONSULTING**

Emphasis on Professional Organization  
Automation



**System Development Life Cycle**

**Consulting • System Design • System Sourcing • Installation  
Training • Hardware & Software Support**

320 South Tryon Street  
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Charlotte NC 28202  
(704) 376-5600

# William Ives Consulting, Inc.

As one of North Carolina's fastest growing companies, and prestigious winner of the 1992 Blue Diamond Award and the 1992, 1995, 1996, 1999 and 2001 Fast 50 Award, our mission is to provide our clients with a solution tailored to their specific needs. Since 1983, **William Ives Consulting, Inc.** has provided several hundred firms with an automated path to reach their goals and objectives.

Our company is represented by a team of professionals who provide a variety of services: consulting, complete office system design, system sourcing, installation, training, hardware/software support. With numerous technical certifications and years of office automation experience, our team is uniquely qualified to provide these services.

In many instances, we are hired to design a request for proposal (RFP) to translate the automation desires of a firm into a technical publication. This publication, to which vendors can easily bid, assures the firm that they have thoroughly and technically requested their desired system set up.

Our hardware recommendations are PC network based solutions, with potential interfaces to larger systems. Our computers give you the full capability of the industry standard at a fraction of the cost. Our designs include redundancy and security consideration.

Typically, all hardware proposed with a system is purchased through **William Ives Consulting, Inc.** We provide support and training on a wide range of software everything from word processing and spreadsheet programs, document management systems, time and billing, calendaring/docketing, to industry specific software such as litigation support packages and document assembly programs.

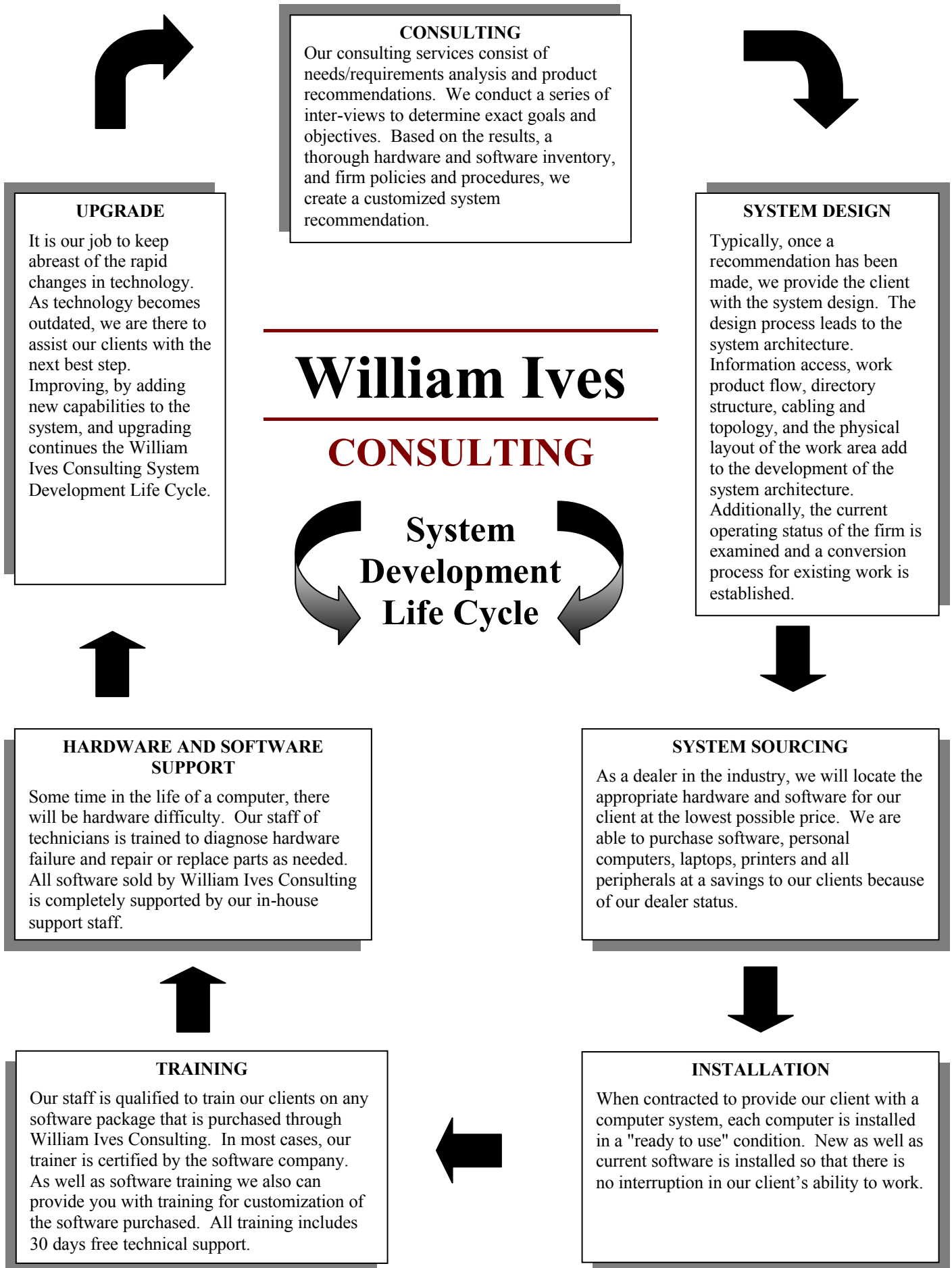
We provide the solution that fits your business and how you work. We listen carefully so that our recommendations for hardware and software are based on your needs, not on our in-house stock. This philosophy has caused our growth rate to exceed 50% annually.

The following pages detail our services. The implementation of all services provides our clients with what we call the "**William Ives Consulting System Development Life Cycle.**" Although we can perform each service individually, we feel that the client gets the most efficient and effective results when we are able to assist in the complete system development.

To set up a productive, informational meeting, please call one of our offices. We furnish references upon request. References are our best credentials.

## William Ives Consulting, Inc. Team Certifications:

Microsoft Solution Provider  
Microsoft Certified System Engineer  
Microsoft Certified Professional  
Microsoft Certified Trainer  
Novell Certified Network Engineer  
Hewlett Packard ACT  
Hewlett Packard ASE  
Cisco CCNA, CCDA  
Hewlett Packard Certified Service Provider  
Certified Citrix Engineer  
Computer Technology Industry Associations A+ Certification  
Certified DocsOpen Professional  
Interwoven Certified System Engineer  
Innova Certified Professional  
Legal Corel WordPerfect Certified Resource  
VMWare Certified Professional  
Certified Hummingbird Professional





**Business Partner**



**INTERWOVEN**

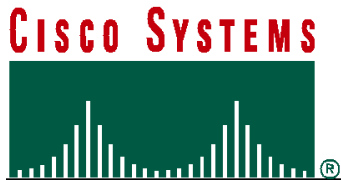
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**CONSULTING**



Networking Infrastructure Solutions

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800-849-4837

Charlotte  
704-376-5600

Greensboro  
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Winston-Salem  
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